




## What we found when we inspected **Lime Ward**

Easy to read report.

	<p>Lime Ward</p> <p>Tyrone and Fermanagh Hospital</p> <p>1 Donaghane Road</p> <p>Omagh</p> <p>BT79 0NS</p>																																										
	<p>Trust:</p> <p>Western Health and Social Care Trust</p>																																										
<p>March 2015</p> <table border="1"><thead><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr><tr><td>29</td><td>30</td><td>31</td><td></td><td></td><td></td><td></td></tr></tbody></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					<p>Date of RQIA inspection:</p> <p>2 and 3 March 2015</p>
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	<p>Type of Ward:</p> <p>Male, Acute mental health</p>																																										

Who is RQIA?



Kieran



Nichola

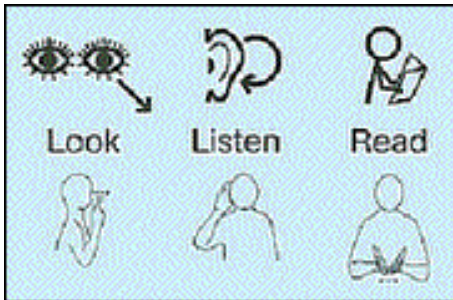
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who spoke to the patients on Lime were called Kieran and Nichola.

What did Kieran and Nichola do?



What did Kieran and Nichola do?

Kieran and Nichola

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Lime

Kieran and Nichola also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Kieran and Nichola visited the ward they wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Kieran and Nichola found it was good that



The ward provided information to patients.



Compliments were being recorded.



The consultant visited the ward.



The ward round was held twice weekly.



Relatives said the care is excellent.



A social worker is based on the ward.



Patient advocacy services are available.



Patients said staff were pretty good.



Staff treated patients with dignity and respect.



Patients had a choice of food.



Staff helped the patients.



Staff knew patients likes and dislikes.

Kieran and Nichola were concerned that



Patients' files need reviewed.



Some staff did not have up to date training.



The ward did not have a psychologist.



Staff had not completed their appraisal.



The nurse in charge did not know the skills of temporary staff.



The bath was faulty.



Patients' money was being protected.



The Trust need to review the use of the current beds.



Patients consent was not always recorded.



Patients did not have a discharge care plan.



The trust had not reviewed some policies and procedures.



Some patients had nothing to do and were bored.



Patients went to other wards to sleep over.



Relatives said there needs to be more therapies.



The ward had some blanket restrictions, with no record of the restriction in patients' notes.



Community staff need to be involved in patient discharge.



Patients care plans were not always reviewed.



Some patients care plans and assessments were incomplete.



Some patients did not have a care plan for all their needs.



Some staff worked a lot of hours.



Staff and patients felt there wasn't enough staff.

What next?



What next?

After the inspection Kieran and Nichola met with the staff and managers from Lime.

Kieran and Nichola wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Kieran and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.